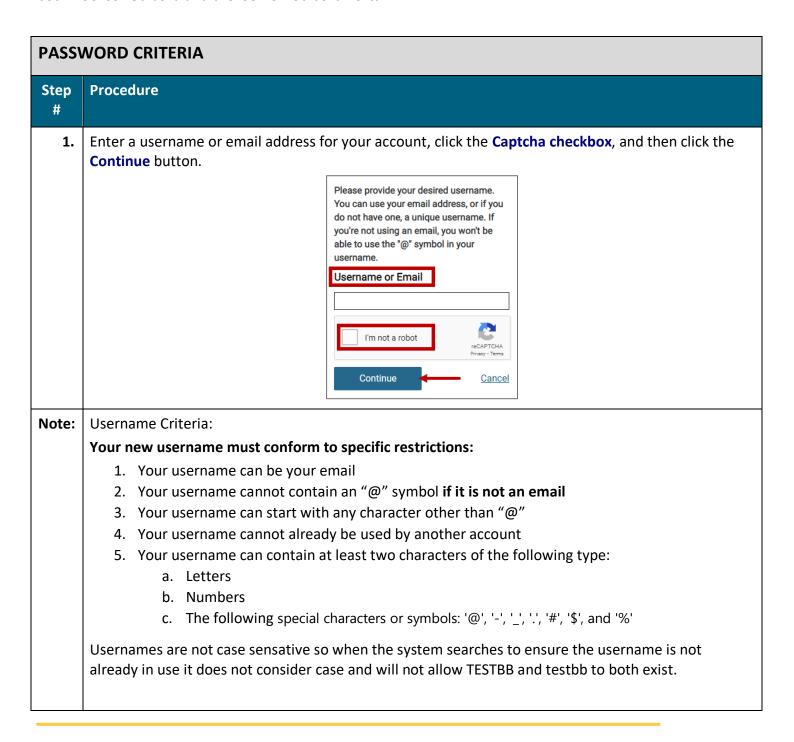
## iServe Nebraska Portal – Username and Password Rules



### HOW TO PROVIDE A VALID USERNAME AND PASSWORD

**Description:** When assisting clients with their account, there is often confusion related to valid username and password conditions. This quick guide provides guidance on how to create a valid username and password for both ACCESSNebraska and the iServe Nebraska Portal.



# iServe Nebraska Portal – Username and Password Rules



**2.** Enter a password for your account, then retype the password to confirm your entry.

Create a Nebraska benefits accounts.
With an account, you can save a draft of your application, view your current benefits, complete renewals and recertifications, and flag any household changes. Basically, your account gives you better access to your current and future benefits.
Part 1
Credentials
Username
TestBB123
New Password
Show password
Confirm New Password
<u>Show password</u>

#### **Note:** Password Criteria:

#### Your new password must conform to specific restrictions:

- 6. Your password cannot contain the phrase 'huskers' or 'password' or 'Admin'
- 7. The first character of your password cannot be numeric or a special character
- 8. Characters within your password cannot be repeated more than once sequentially
- 9. Your password is case sensitive, and must be between 12 and 64 characters
- 10. Your password must contain the following:
  - a. at least one uppercase letter
  - b. at least one number
  - c. at least one special character

All conditions must be met. For example: "Testing@12345" would pass (has a capital, has a lower case, has a special character, has a number, does not contain password/husker/admin, no sequentially repeating characters, starts with a letter, and length between 12-64 characters)